Terms and Conditions

In these terms, “participant” refers to the participant and, if the participant is under 18, to their parent(s) or legal guardian(s). Where applicable, the parent(s) or guardian(s) also assume the participant’s responsibilities.

Registration. To register for the camp, complete, sign and send us the registration form. Registration becomes binding once we have received your completed registration form and the requirements stated in it have been met. See the registration form for full submission and payment instructions.

Passport and visa. Participants are responsible for holding a valid passport and visa for the duration of the trip. Passports must be valid for at least six months on arrival in China.

Insurance. Participants are responsible for arranging adequate medical and travel insurance for the duration of the trip. Each participant is also expected to take out cancellation insurance. This provides protection against unforeseen circumstances both before departure and during the trip. If you already have an annual travel insurance policy, make sure it renews automatically. Check whether cancellation costs are covered. If they are not, take out additional cancellation insurance specifically covering this trip.
The tour operator cannot accept liability for damage to or loss of travel documents.

Price. The trip price includes training and activities as set out in the programme, accommodation, three meals a day, and transfers to and from Pudong Airport. It excludes return flights between Amsterdam and Shanghai, spending money, and medical, travel and cancellation insurance for the duration of the trip.

Surcharges. Unless otherwise stated, all prices exclude airport, security and other surcharges.

Payment terms. After you register in writing, we will send you a confirmation and an invoice. You must pay the deposit within seven days. The remaining balance must be paid before 1 May 2027.

Cancellation terms for participants. If the participant cancels the agreement, the following cancellation charges apply:

- Before the 42nd day prior to departure: 10% of the trip price
- From the 42nd day up to the 21st day prior to departure: 50% of the trip price
- From the 21st day up to the 14th day prior to departure: 75% of the trip price
- From 14 days before departure: 100% of the trip price

Please note: If the organisers booked the flights or paid for them in advance, the full ticket cost will always be charged. If the participant bought their own tickets, the ticket cost is excluded from the trip price and the airline’s or seller’s cancellation terms apply.
All cancellations must be submitted in writing by email to silkmandarin@icloud.com. A cancellation becomes final only once we have confirmed it.

Photos and videos. By registering yourself or your child for this trip, you agree that we may use photos and videos taken during the programme in which you or your child appears for educational or promotional activities and materials.

Medication and allergies. If you or your child has any food allergies, other allergies or a medical condition requiring special arrangements, please tell us when booking by completing the relevant section of the registration form.

Illness and accidents. If a participant becomes ill or needs medical attention, the organisers will try to notify the parent, guardian or emergency contacts listed on the registration form. If the organisers cannot reach any of the emergency contacts, they will seek medical assistance if the situation requires it. Any financial obligations arising from such medical attention are the responsibility of the participant or, if the participant is a minor, their parent or guardian.

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Assumption of risk and waiver of liability. Participants understand that certain risks are inherent in any sporting activity. They acknowledge that camp activities may result in injury or damage and voluntarily and knowingly assume all risks of such injury or damage.

Participants understand and agree that they are responsible for safeguarding their personal belongings. They voluntarily assume all risks of loss, damage or theft of those belongings.

Participants hereby waive all claims against and release the organisers from all liability, claims, legal costs and other demands arising from property damage, injury, illness or death related to participation in this trip. This applies regardless of location, throughout all camp and related activities and for their entire duration, and includes legal costs and lawyers' fees.

Code of conduct. Participants must attend all parts of the scheduled programme. If a participant cannot take part, they must notify the organisers in writing at least two (2) days in advance. The organisers will neither arrange a replacement lesson or activity nor issue a refund.

Participants wishing to leave the programme without the organisers' supervision must submit written permission to the organisers two (2) days in advance. The organisers are not liable for any harm or loss suffered by participants while they are outside the organisers' supervision.

The organisers reserve the right, at their discretion, to send home any participant whose actions or attitude are deemed harmful to other participants or staff, or who fails to follow the rules.

Participants accept full responsibility, financial or otherwise, for their conduct. This includes costs associated with being sent home early and compensation for damage to equipment and property, campus facilities or other participants' personal belongings.

All participants are expected to behave appropriately and follow the organisers' instructions. This includes respecting other people's culture and beliefs, avoiding drugs and refraining from illegal activities.

Consent and declaration. By signing these Terms and Conditions, I, the undersigned, declare that I am over 18 years of age and that:

If the participant is under 18: I am the parent and/or legal guardian of _____ and give permission for my child to take part in this trip. I accept these Terms and Conditions, including the waiver of liability, on my child's behalf.

If I am the participant: I personally accept these Terms and Conditions, including the waiver of liability.

Name of parent, guardian or participant _____

Signature _____ Date _____